

## Wellsmith -- Communication Policy

By accepting this Policy, I hereby give my consent for Wellsmith, Inc. (“**Wellsmith**”) and those Wellsmith customers with whom you have a healthcare relationship (“**Care Team Members**”) to communicate with me through the methods outlined in this document. I understand that these communications may involve the use and disclosure of protected health information (“**PHI**”) about me to carry out treatment, payment, health care operations, and other permissible purposes under the Health Insurance Portability and Accountability Act for which individual authorization is not required (“**Operations**”). I further understand that I may revoke this consent, in whole or part, or otherwise change my communication preferences at any time by emailing Wellsmith at support@wellsmith.com.

**PLEASE READ CAREFULLY: When you consent to communicating with Wellsmith and Care Team Members by telephone, voicemail, email, or text outside of the Wellsmith mobile application (the “Wellsmith App”), you are consenting to communications that are not encrypted and may not be secure. These forms of communication, while convenient, are commonly not secure and may be intercepted by third parties or disclosed to unintended recipients. When you consent to communicating with Wellsmith and Care Team Members through telephone, voicemail, email, or text outside of the Wellsmith App, you are agreeing to accept the risk that your PHI may be compromised by persons not authorized to receive such information. Wellsmith is not responsible for any unauthorized access to or use of your PHI that results from any communications you have consented to pursuant to this Policy.**

### **Telephone and Voicemail:**

With this consent, Wellsmith and Care Team Members may call my home number, mobile number or other alternative number and leave a message on voicemail in reference to any items that assist Wellsmith in carrying out Operations, such as reminders, insurance items, shipment and delivery of supplies, health profile updates and any calls pertaining to my care.

### **Text:**

With this consent, Wellsmith and Care Team Members may contact me via unencrypted SMS text messages in reference to any items that assist Wellsmith in carrying out Operations, such as reminders, insurance items, shipment and delivery of supplies, health profile updates and any communications pertaining to my care.

### **Email:**

With this consent, Wellsmith and Care Team Members may contact me via unencrypted email in reference to any items that assist Wellsmith in carrying out Operations, such as reminders, insurance items, shipment and delivery of supplies, health profile updates and any communications pertaining to my care.

**Electronic Delivery of Notices:**

As part of using the Wellsmith App, as well as the Wellsmith website (the “**Site**”) and any products, services, features or content enabled by the Wellsmith App or the Site (collectively, the “**Services**”), you agree to receive all agreements, notices, disclosures, and other communications that Wellsmith provides to you in electronic form, including all communications that Wellsmith is required to provide to you by law or under the Wellsmith Terms of Service or Privacy Policy. You also acknowledge that receipt of these communications in electronic form satisfies any legal requirement that the communications be in writing. Your consent to receive electronic notices, disclosures, and other communications applies to any notice or other information that Wellsmith provides in connection with your registration with Wellsmith and all communications relating to your access to and use of the Wellsmith App, Site or Services.